



Flywheel Blue Services

*Optimize your team's WordPress
business requirements*



Flywheel Blue

Flywheel Blue is designed to offer technical and process expertise to help maximize your business goals.

From priority support to ongoing Technical Account Management, Blue is an extension of your internal team.

Our Blue services maximize your ROI on Flywheel.



Technical Account Management

Your Flywheel Technical Account Manager (TAM) proactively manages the relationship between Flywheel's world-class WordPress platform and your evolving business requirements.



Front-of-the-line Support

When you're in a pinch, lean on our priority support offering! Our Front-of-the-line support service guarantees support response times backed by an SLA and gets your team back to work more quickly.



Expert WordPress training

Whether it's WordPress developer training or educating your team of publishers, our on-site and virtual WordPress training provides your team with the knowledge to be successful.

Blue Service

Technical Account Management

Your TAM provides deep technical and process expertise to help maximize your business goals.

For the duration of your TAM subscription and at every stage of required projects, your Technical Account Manager is tasked with protecting your investment in the Flywheel platform.

Launch Prep

- ✓ Launch prep for ongoing projects
- ✓ Game Day launch prep package
- ✓ Day-of launch support

Consultation

- ✓ Third party integration review
- ✓ Development consulting
- ✓ Workflow consultation and review

Operational Solutions

- ✓ Plugin updates and management
- ✓ Management of integrations
- ✓ DNS management
- ✓ Performance audits and reporting
- ✓ Security audits and reporting
- ✓ Theme and plugin code reviews

Meet a few of our TAMs



Starting at

\$1,000/month

Four hour commitment required

Blue Service

Front-of-the-line Support

Guaranteed 15-minute response SLAs designed to get your team the support when you need it most. Never wait in a line again.

What is it?

With our priority Front-of-the-line Support service, your team will receive the quickest ticket response time Flywheel provides. Front-of-the-line support includes a support SLA to hold our team accountable.

What's included?

- ✓ Front-of-the-line 24x7x365 ticket support
- ✓ Custom support email
- ✓ Guaranteed 15-minute response
- ✓ Fastest response times



FOTL Support is great for:

Teams that are continuing to evolve their WordPress properties or are looking for on-demand WordPress expertise as an extension of their in-house teams.

Starting at

\$1,500/month

Annual commitment required

Blue Service

One-time Project Consulting

Flywheel Blue also includes one-time project consulting to ensure your team's success getting onboarded to the Flywheel platform, launching your site and making updates in the future.

Custom Migrations

If your site requires a complex migration from your current infrastructure to the Flywheel platform, our Flywheel Blue team can manage the project to set your site up for success.

*Starting at
\$1,600*

Game Day Launch Prep

Flipping the go-live switch for your site on a new platform can be stressful. Launch prep includes pre-launch planning, load testing and a day-of-launch situation room to ensure a stress free day.

*Starting at
\$2,000*

Code Reviews

Before publishing your new theme or plugin, leverage our team of performance and security experts to audit your code base. We'll provide a report of recommendations so your team can rest easy.

*Starting at
\$1,600*

About Flywheel

Flywheel helps creatives do their best work through a series of well-designed products and resources, including its namesake product, a delightful Wordpress hosting platform, and Local by Flywheel, a fuss-free local development application. From small agencies to giant clients, Flywheel products have helped over 100,000 people scale their business on the WordPress platform.

Flywheel is headquartered in Omaha, NE and boasts a team of over 120 WordPress experts in Omaha and around the world.

